To determine your fee adjustments or reversals, review the applicable circumstances in each of the following four categories:

Category 1A: Academic Fees – Course Fees (Fees charged for each course)

If you cancel a course, the course fee is adjusted or reversed in accordance with this schedule, using the course cancellation date recorded on ROSI/SWS/ACORN. If you cancel your registration for the semester, there are additional financial implications (see Note 1).

	Recorded Date of	Recorded Date of	Recorded Date of
Course Charge	Course Cancellation	Course Cancellation	Course Cancellation
Reversed	on ROSI/SWS/ACORN	on ROSI/SWS/ACORN	on ROSI/SWS/ACORN
	Section Code Y	Section Code F	Section Code S
100%	To Sept. 2	To Sept. 2	To Jan. 3
100% less minimum charge (Note 1)	Sept. 3 – Sept. 17	Sept. 3 – Sept. 17	Jan. 4 – Jan. 17
75%	Sept. 18 – Oct. 8	Sept. 18 – Sept. 24	Jan. 18 – Jan. 24
50%	Oct. 9 – Nov. 12	Sept. 25 – Oct. 8	Jan. 25 – Feb. 7
0	On Nov. 13 or after	On Oct. 9 or after	On Feb. 8 or after

Note 1: If you cancel your last course and your registration in the semester on or after the published first day of classes, a <u>minimum charge of \$256.00</u> will be charged. This policy applies to degree or non-degree students.

Note 2: This refund schedule applies to courses offered on any U of T campus.

Note 3: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.

Category 1B: Academic Fees – Subject POSt Fees (Fees charged as a single rate) Bachelor of Business Administration Co-op – Year 2 or Higher Concurrent Teacher Education Program (CTEP)

The University of Toronto Scarborough Program Fee assesses a single fee for Fall or Winter studies for students who enroll in 1.5 to 3.0 credits per semester. Students under the Program Fee may add and cancel courses without generating either further charges or refunds for individual enrolment transactions.

If you cancel your registration for the semester, program fees are reversed in accordance with this schedule, using the registration cancellation date recorded on ROSI/SWS/ACORN. Cancellation of registration only occurs when all courses are cancelled. If any courses with a final standing remain on the record for the academic session—a final mark, CR/NCR, P/FL—a student will not be eligible to cancel the registration for that session, and thus will not be eligible to have the program fee charges reduced.

Program Charge Reversed	Recorded Date of Cancelled Registration on ROSI/SWS/ACORN		
	Fall Semester Registration September – December	Winter Semester Registration January - April	
100%	To Sept. 2	To January 3	
100% less minimum charge (Note 1)	Sept. 3 – Sept. 17	Jan. 4 – Jan. 17	
50%	Sept. 18 – Oct. 22	Jan. 18 – Feb. 15	
0	On October 23 or after	On February 16 or after	

Note 1: If you cancel your last course and your registration in the semester on or after the published first day of classes, a <u>minimum charge of \$256.00</u> will be charged. This policy applies to degree or non-degree students.

Note 2: Programs that are charged a program fee for full-time studies and course fees for part-time studies.

Students who drop their course load to fewer than 1.5 credits (part-time) in the Fall or Winter semester during the 50% refund period will have 50% of the full-time program fee reversed, and will also be charged 50% of the program percourse fees charged according to the students' credit weight for the Fall or Winter semester. No incidental fee adjustment is made.

Note 3: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.

Category 1C: Academic Fees – Fall Semester Program Fees (Fees charged as a single rate)
Bachelor of Business Administration (excluding Co-op) – Year 2 or Higher
Computer Science (Major or Specialist including Co-op) – Year 2 or Higher

See Category 1D for Winter Semester Program Fees Refund Information

New starting 2015 Fall Semester: The University of Toronto Scarborough Program Fee assesses a single fee for Fall or Winter studies for students who enroll in 1.75 to 3.0 credits per semester. Students under the Program Fee may add and cancel courses without generating either further charges or refunds for individual enrolment transactions. If you are appropriately assessed a Program Fee, a refund is generated only by completely withdrawing from studies by the deadlines, as explained below. See UTSC fee schedules for more detailed information.

If you cancel your registration for the semester, program fees are reversed in accordance with this schedule, using the registration cancellation date recorded on ROSI/SWS/ACORN. Cancellation of registration only occurs when all courses are cancelled. If any courses with a final standing remain on the record for the academic session— a final mark, CR/NCR, P/FL— a student will not be eligible to cancel the registration for that session.

Program Charç	ge Reversed	Recorded Date of Cancelled Registration on ROSI/SWS/ACORN for Fall September - December	Note 1: If you cancel your last course and your registration in the semester on or after the published first day of classes, a minimum charge of \$256.00 will be charged. This policy applies to degree or non-degree students.
100%		To Sept. 2	Note 2: Immediately after the last day to add F and Y courses, your F and Y course enrolments will be counted and "frozen" for
100% less minimum charge (Note 1)		Sept. 3 – Sept. 17	the purposes of the Fall semester Program Fee. In addition, F and Y course Wait List places will be added to this course load for the purposes of Fall semester Program Fee. A) If this totals 1.75-3.0 credits, you will be charged the Program
		_	Fee.
If Fall course load is 1.75 - 3.0	50%	Sept. 18 – Oct. 22	B) If this totals 1.5 or fewer, you will be moved from Program fee to Per-Course fee billing. Program fees will be reversed and
credits on Sept. 17 th (Note 2A)	0	On October 23 or after	course fees will be charged for each course and refunded according to Refund Category 1A .
			 Note 3: After the last date to add Y courses, your final Y course enrolments will be counted and "frozen" for the Fall and Winter semester (See Note 2).
If Fall course load is 0.5 - 1.5 credits on Sept	100% Less per- course	On September 18 or after	Note 4: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.
17 th (Note 2B)	refund	Note 5: Refer to Category 1D for Winter Semester Program Fees Refund information.	

Category 1D: Academic Fees – Winter Semester Program Fees (Fees charged as a single rate)
Bachelor of Business Administration (excluding Co-op) – Year 2 or Higher
Computer Science (Major or Specialist including Co-op) – Year 2 or Higher

See Category 1C for Fall Semester Program Fees Refund Information

New starting 2016 Winter Semester: The University of Toronto Scarborough Program Fee assesses a single fee for Fall or Winter studies for students who enroll in 1.75 to 3.0 credits per semester. Students under the Program Fee may add and cancel courses without generating either further charges or refunds for individual enrolment transactions. If you are appropriately assessed a Program Fee, a refund is generated only by completely withdrawing from studies by the deadlines, as explained below. See UTSC fee schedules for more detailed information.

If you cancel your registration for the semester, program fees are reversed in accordance with this schedule, using the registration cancellation date recorded on ROSI/SWS/ACORN. Cancellation of registration only occurs when all courses are cancelled. If any courses with a final standing remain on the record for the academic session— a final mark, CR/NCR, P/FL— a student will not be eligible to cancel the registration for that session.

Program Charge Reversed		Recorded Date of Cancelled Registration on ROSI/SWS/ACORN for Winter January - April
100%		To January 3
100% less minimum charge (Note 1)		January 4 – January 17
If Winter course load is 1.75-3.0 credits on Jan. 17th (Note 2A)	50%	January 18 – February 15
	0	On February 16 or after
If Winter course load is 0.5-1.5 credits on Jan. 17th (Note 2B)	100% Less per- course refund	On January 18 or after

Note 1: If you cancel your last course and your registration in the semester on or after the published first day of classes, a minimum charge of \$256.00 will be charged. This policy applies to degree or non-degree students.

Note 2: Immediately after the last day to add S and Y courses, your course enrolments will be counted and "frozen" for the purposes of the Winter semester Program Fee. In addition, S course Wait List places will be added to this course load for the purposes of Winter semester Program Fee.

A) If this totals 1.75-3.0 credits, you will be charged the Program

B) If this totals 1.5 or fewer, you will be moved from Program fee to Per-Course fee billing. Program fees will be reversed and course fees will be charged for each course and refunded according to **Refund Category 1A**.

Note 3: After the last date to add S courses, your final S course enrolments will be counted and added to your Y course enrolments "frozen" (See Note 2).

Note 4: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.

Note 5: Refer to Category 1C for Fall semester Program Fees Refund information.

Category 2: Incidental Fees – Campus and Societies Fees

- Incidental Fees are mandatory campus and student service fees charged to all students.
- · Incidental Fees are reversed only when registration is cancelled.

Incidental Charges Reversed	Recorded Date of Cancellation	
	Fall Registration Only September - December	Winter Registration Only January - April
100%	To September 17	To January 17
50%	September 18 – October 22	January 18 – February 15
0%	On October 23 or after	On February 16 or after

Category 3: Ancillary Fees – Fees for specific programs or courses

- This schedule only applies to ancillary fees that are displayed on your ROSI/SWS/ACORN invoice.
- These fees are reversed only when registration is cancelled.

Ancillary Charges Reversed	Recorded Date of Cancellation		
	Fall Registration Only September - December	Winter Registration Only <i>January - April</i>	
100%	To September 17	To January 17	
0%	On September 18 or after	On January 18 or after	

Category 4: Other Fees		
System Access Fee of \$50.00	Non-refundable	
University Health Insurance Plan (UHIP) Fee of \$612.00	UHIP fee adjustments and reversals are made by student request to the UHIP Office. Instructions can be viewed at http://cie.utoronto.ca/Programs/University-Health-Insurance-Plan.htm .	

AN EXCEPTION TO THESE REFUND SCHEDULES WILL BE CONSIDERED ONLY WHERE THERE IS EVIDENCE OF ERROR ON THE PART OF THE UNIVERSITY.

Any credit resulting from a fee reversal will be applied first towards outstanding charges on your ROSI/SWS/ACORN account and then a credit balance may be eligible for disbursement to the student on request. Refer to the 'Refund of Credit Balances' section on the Student Accounts website.

Fee Refunds

- 1. There are different refund schedules for different types of fees:
 - Academic & Incidental fees Check the refund schedules for your division and posted on the Student Accounts website.
 - **Ancillary fees** for specific courses or programs, which were assessed as part of your tuition, are refunded only during the 100% refund period for the course or program.
 - **U of T Scarborough fees -** for the Co-op Program, Teaching Placement and Centennial College Programs are refunded according to the Incidental fees refund schedule.
 - **UHIP fee adjustments** and reversals are made by student request to the UHIP Office. Instructions can be viewed at http://cie.utoronto.ca/Programs/University-Health-Insurance-Plan.htm...
 - The Student System Access fee is non-refundable.
 - **Residence & Meal Plan fees -** Refunds are determined by the residence or meal plan office. Consult your residence or meal plan office.
- You will be assessed for all program charges whether or not you attend classes. Any reduction of charges
 is dependent upon the date the registration or course cancellation is recorded on ROSI/SWS/ACORN. An
 exception to the refund schedule will be considered only when there is evidence of an error on the
 part of the University.
- 3. The last date to cancel a course or cancel your registration in a semester with no academic penalty may not always coincide with the last date to be eligible for a refund. Check the sessional dates in your Calendar or registration documents for final cancellation dates; check the refund schedules for refund dates.
- 4. If you cancel your registration (or it is cancelled) on or after the first day of classes for your division, there is a minimum charge in effect. Check the refund schedule.
- 5. Some programs have higher fees. If you are considering changing your program, you should be aware of any financial impact resulting from this decision. Please review the section 'Course Changes'. Make sure you fully understand the impact on your finances before making the final decision. We recommend you speak with a financial aid advisor to plan for any additional charges.
- 6. Refunds are calculated by comparing total payments (& credits) and total charges on your account. Cancellation of a registration (or cancellation of a course) may reduce charges. Any credit transactions generated by a reduction in charges will first be used to pay off any outstanding charges on your account. If all items are paid and you have a credit balance on your account, (i.e. total payments are greater than total charges), and no additional fees will be charged for the session, then the student MAY be eligible for a refund.
- 7. Refund payments are issued to the student. Refunds are not issued to parents, even if the parents have paid the fees.
- 8. If the fees are billed to a sponsoring third party organization or agency, any refunds are issued to the sponsor or agency.
- 9. No interest will accrue on payments that are eventually refunded, either in part or in full.
- 10. Accounts with an outstanding balance are subject to a monthly service charge of 1.5% compounded (19.56% per annum) and this charge is added to ROSI/SWS/ACORN as of the 15th of every month until the account is paid in full.

New Deadlines for Post-Registration payment of Full Fall Term Tuition & Non-Tuition Fees: Payment for the unpaid balance of Fall term fees is due by Sept 30th. In the case of unpaid Fall term balances, monthly service charges are billed to the student starting October 15th and are billed until full payment has been made or the unpaid account has been transferred to an external collections agency. This includes students with an OSAP or Other Gov't loan deferral and students who have no deferral.

Exception: The payment deadline for students with a scholarship, award, graduate funding, sponsorship deferral, or approved tuition waiver for the Fall-Winter session is April 30th of the following year, and monthly service charge fees are billed to the student starting on May 15th of the following year.

New Deadlines for Post-Registration payment of Full Winter Term Tuition & Non-Tuition Fees: Payment for the unpaid balance of Winter term fees is due by November 30th. In the case of unpaid Winter term balances, monthly service charges are billed to the student starting December 15th and are billed until full payment has been made or the unpaid account has been transferred to an external collections agency.

Exceptions:

- 1) The payment deadline for students with an OSAP or Gov't loan deferral for Winter term fees is January 31st, and monthly service charge fees are billed to the student starting on February 15th.
- 2) The payment deadline for students with a scholarship, award, graduate funding, or sponsorship deferral, or approved tuition waiver for the Fall-Winter session is April 30th of the following year, and monthly service charge fees are billed to the student starting on May 15th of the following year.
- 11. If you receive a refund that you think is incorrect, don't throw the cheque away or write on the cheque. Contact the Student Accounts office for instructions.
- 12. Refunds may be issued on request by emailing the Student Accounts office at info.studentaccount@utoronto.ca. Before you make your request:
 - a) Record or update your Canadian bank account information on ROSI/SWS/ACORN (<u>Student Web Service</u>) so that the refund payment can be transferred to your bank account. If you do not request a refund the Student Accounts office will automatically issue refunds (over \$10) in November, December, February & March. It's important to enter your bank data correctly so follow the example given.
 - b) Update your mailing address on ROSI/SWS/ACORN (<u>Student Web Service</u>). If you do not have bank information on your ROSI/SWS/ACORN record (or it has expired), the Student Accounts office will send a refund to the mailing address on your ROSI records. It is important to keep your address information current. Update your information on ROSI/SWS/ACORN (<u>Student Web Service</u>).
- 13. If you have a credit balance on your ROSI/SWS/ACORN account and you want to use it to pay for another course or other charges in the session, notify the Student Accounts office by email at info.studentaccount@utoronto.ca.