

**FACULTY OF INFORMATION
2019 - 2020 FALL - WINTER SESSION – REFUND SCHEDULES**

To determine your fee adjustments or reversals, review the applicable circumstances in each of the following four categories:

Category 1A: Academic Fees – Program Fees (Fees charged as a single rate) Excluding CTEP		
<p>Faculty of Information Program Fee assesses a single fee for Fall-Winter full-time studies. Within the envelope of a full-time course load (3.5-6.0 credits), students under the Program Fee may add and cancel courses without generating either further charges or refunds for individual enrolment transactions. If you are appropriately assessed a Program Fee, a refund is generated only by completely withdrawing from studies by the deadlines, as explained below.</p>		
<p>If you cancel your registration for the session, Program fees are reversed in accordance with this schedule, using the registration cancellation date recorded on ACORN. Cancellation of registration only occurs when all courses are cancelled. If any courses with a final standing remain on the record for the academic session– a final mark, CR/NCR, P/FL– a student will not be eligible to cancel the registration for that session.</p>		
Program Charge Reversed	Recorded Date of Cancelled Registration on ACORN	
100%	To September 8	<p>Note 1: Program fees will be reversed and a minimum charge of \$286.00 will be charged to students who cancel their registration in this session in a program (degree or non-degree program) on or after the published date for the first day of classes for the Fall-Winter Session.</p> <p>Note 2: Immediately after the last day to add F and Y courses, your F and Y course enrolments for the year will be counted and “frozen” for the purposes of the Program Fee. Your S course enrolments and S course Wait List places will be added to this course load.</p> <p>A) If this totals 4.0-6.0 credits, you will be charged the Program Fee. <i>Exception: Students with 4.0 or more credits but who have 3.5 or fewer F courses with final standing (ie. A grade, CR/NCR, P/FL) AND no Y or S courses as of the 50% refund period date in January will be eligible to have their fees assessed on a per course basis.</i></p> <p>B) If this totals 3.5 or fewer, you will be moved from Program fee to Per-Course fee billing. Program fees will be reversed and courses fees will be charged for each course and refunded according to Refund Category 1A.</p> <p>Note 3: After the last date to add S courses, your final S course enrolments will be counted and added to your F + Y course enrolments “frozen” (See Note 2).</p> <p>A) If the total is 4.0 or more, you will be charged the Program fee. <i>See Exception above in Note 2A.</i></p> <p>B) If this totals 3.5 or fewer, you will be moved from Program fee to Per-Course fee billing. Program fees will be reversed and courses fees will be charged for each course and refunded according to Refund Category 1A.</p> <p>Note 4: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.</p>
100% less minimum charge (Note 1)	Sept. 9 – Sept. 22	
If Fall-Winter course load is 4.0 - 6.0 credits on Sept.22 nd (Note 2)	50%	
	0	
If Fall-Winter course load is 0.5 - 3.5 credits on Jan. 19th (Note 3)	100% Less per-course refund	
	On January 20 or after	

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Category 1B: Academic Fees – Course Fees (<i>Fees charged for each course</i>)				
If you cancel a course, the course fee is adjusted or reversed in accordance with this schedule, using the course cancellation date recorded on ACORN. If you cancel your registration for the session, there are additional financial implications (see Note 1).				
Course Charge Reversed	Recorded Date of Course Cancellation on ACORN <i>Section Code Y</i>	Recorded Date of Course Cancellation on ACORN <i>Section Code F</i>	Recorded Date of Course Cancellation on ACORN <i>Section Code S</i>	<p>Note 1: If you cancel your last course and your registration in the session on or after the published date for the first day of classes, a <u>minimum charge of \$286.00</u> will be charged (degree or non-degree program).</p> <p>Note 2: This refund schedule applies to courses offered on any U of T campus.</p> <p>Note 3: The last date to cancel a course or registration with no academic penalty is not the same as the last date to be eligible for a refund.</p>
100%	To September 8	To September 8	To January 5	
100% less minimum charge <i>(Note 1)</i>	Sept. 9 – Sept. 22	Sept. 9 – Sept. 22	Jan. 6 – Jan. 19	
75%	Sept. 23 – Oct. 14	Sept. 23 – Sept. 29	Jan. 20 – Jan. 26	
50%	Oct. 15 – Nov. 11	Sept. 30 – Oct. 14	Jan. 27 – Feb. 9	
0	On November 12 or after	On October 15 or after	On February 10 or after	

Category 2: Incidental Fees – Compulsory Campus and Student Services (<i>charges reversed only when when registration is cancelled</i>)			
Incidental Charges Reversed	Fall-Winter Registration <i>September - April</i> Recorded Date of Cancellation	Fall Registration Only <i>September - December</i> Recorded Date of Cancellation	Winter Registration Only <i>January - April</i> Recorded Date of Cancellation
100%	To September 22	To September 22	To January 19
50%	Sept. 23 – Jan. 19	Sept. 23 – Oct. 21	Jan. 20 – Feb. 16
0	On January 20 or after	On October 22 or after	On February 17 or after

Category 4: Other Fees	
System Access Fee of \$55.00	Non-refundable
University Health Insurance Plan (UHIP) Fee of \$636.00	UHIP fee adjustments and reversals are made by student request to the UHIP Office. Instructions can be viewed at http://www.studentlife.utoronto.ca/cie/uhip

AN EXCEPTION TO THESE REFUND SCHEDULES WILL BE CONSIDERED ONLY WHERE THERE IS EVIDENCE OF ERROR ON THE PART OF THE UNIVERSITY.

Any credit resulting from a fee reversal will be applied first towards outstanding charges on your ACORN account and then a credit balance may be eligible for disbursement to the student on request. Refer to the [‘Refund of Credit Balances’](#) section on the Student Accounts website.